

## **SATISFACTION SURVEY 2009/10**

The Provincial Satisfaction Survey is unique in its scope, size and usefulness to schools. It gathers information from parents, teachers and students on topics related to school environment, safety, and achievement. The information is used for planning in individual schools and provides a district and provincial perspective.

We encourage parents to participate in this survey, as the results are important in identifying and celebrating current strengths, as well as determining where the school needs to focus improvement.

This year, the survey can be completed electronically and can be accessed on the Internet at [www.bced.gov.bc.ca/sat\\_survey](http://www.bced.gov.bc.ca/sat_survey). Any computer with an Internet connection can be used, and access to the e-survey is simple and secure. All that is required is a logon number that the school will provide to participants by phone (604-858-9424) or [email](#).

For those parents who would like to participate but do not have access to a computer call Mr. Sekhon (604-858-4328) and he will arrange for one here at the school.

### **To complete the survey:**

1. Go to any computer that has an up-to-date internet browser access at home, work or school. Go to [www.bced.gov.bc.ca/sat\\_survey/access.htm](http://www.bced.gov.bc.ca/sat_survey/access.htm)
2. Enter your anonymous PIN access code.
3. Complete the survey by clicking on the “radio buttons” for each question. Move to the next set of questions by clicking on NEXT in the bottom right corner of the screen.
4. When you are finished the survey you will get a message “Thank you for sharing your views”.
5. If you feel you made a mistake, repeat the procedure above.
6. Once complete, your school will have the results immediately.